

Conclusion

Early and favorable acceptance of this Application is respectfully requested.

Respectfully submitted,

BAKER BOTTS L.L.P.



Christopher W. Kennerly
Reg. No. 40,675
Attorneys for Applicants

Correspondence Address:

Baker Botts L.L.P.
2001 Ross Avenue, 6th Floor
Dallas, Texas 75201-2980
(214) 953-6812

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Mark-Up of Specification

At Page 1, Lines 2-5, under the heading "Cross-Reference to Related Applications," please replace the existing paragraph with:

This application claims the benefit under 35 U.S.C. § 120 of U.S. Application Serial No. 09/639,491, filed August 15, 2000, entitled "COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR MONITORING AND MANAGING BUSINESS PROCESSES AND ASSOCIATED RESOURCES." [This application claims priority to U.S. Patent Application Serial No. 09/639,491, filed on August 15, 2000, entitled "COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR MONITORING AND MANAGING BUSINESS PROCESSES AND ASSOCIATED RESOURCES."]